

Order for the repayment of card balance

This form must be filled out, signed and submitted **by the cardholder**. For repayments of CHF/USD/EUR 50, a processing fee of CHF/USD/EUR 20 is charged. **For each card, a separate form** must be filled out and submitted. Processing can take up to four weeks. Alternatively, the balance on active cards can be reclaimed via the Swiss Bankers app or depleted through further use of the card.

Details about the card

Please enter only **the first four and last four digits** of the card number:

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Cardholder details

Title: ☐ Ms ☐ Mr

First name: _____ Name: _____

Date of birth (dd.mm.yyyy): _____ Nationality: _____

Street/house no.: _____

Postcode/city, country: _____

E-mail: _____ Phone: _____

Details about the bank transfer

Please ensure that the account number (IBAN) is correct and that the account is not balanced until the repayment has been made.

Account currency: ☐ CHF ☐ EUR ☐ USD

IBAN: _____

Name of bank: _____

City, country: _____

BIC/SWIFT/bank code (if account outside of Switzerland): _____

Swiss Bankers

Kramgasse 4
3506 Grosshöchstetten
Switzerland

T +41 31 710 12 15
info@swissbankers.ch
swissbankers.ch

Details of beneficiary (if different from cardholder)

Title: ☐ Ms ☐ Mr

First name: _____ Name: _____

Nationality: _____

Street/house no.: _____

Postcode/city, country: _____

Please justify the repayment of the credit balance in favour of the beneficiary and what your relationship is to the cardholder:

Cancellation of card

Do you wish to cancel the above-mentioned prepaid credit card once the remaining balance has been paid out?

☐ Yes ☐ No

If yes, reason for termination (please tick the appropriate box):

- ☐ No intended use
☐ Product change
☐ The app does not meet expectations
☐ Product/Service does not meet expectations
☐ Fee model does not meet expectations

Other reason: _____



Your checklist

- The form has been fully completed and signed
- A valid copy of the ID or passport of the cardholder is enclosed

By signing this document, you confirm that you have attached the listed documents for repayment. The refund can only be processed if the **form is completely filled out**.

Please send this form and additional documents **by e-mail** to info@swissbankers.ch **or by post** to Swiss Bankers Prepaid Services Ltd, Customer Service, Kramgasse 4, 3506 Grosshöchstetten.

Place, date:

Signature or electronic signature:
